

Student Unions poor action and response to the 2nd & 3rd lockdowns, and its positive commitments to its students moving forward

That this Student Union is disappointed in abdication of responsibility in campaigning for its students throughout the 2020/2021 academic year whereby there have been two further national lockdowns, and notes particularly:

- i) Its ineffective campaigning on securing a two week extension to submission deadlines for students
- ii) Where there is support for student housing (accommodation and private) the Student Union has not effectively communicated this
- iii) The complaints procedure and methods of complaining through both the University and the Office of the Independent Adjudicator has not been effectively advertised to students with a complaint

Looking forward, and considering that June the 21st is the earliest the Government has indicated that a sense of normality will resume, this Student Union will campaign hard to:

- i) Ensure there is a two week extension to submission deadlines for students
- ii) Ensure that the no detriment policy is continued by the university for all students
- iii) More money is made available through the Hardship funds available to students
- iv) Commit to the ongoing online mental health support service, and as soon as appropriate and safe, resume in person mental health support
- v) Provide students with information of how to seek tuition fee refunds
- vi) Where in person examinations would normally take place, ensure that the online alternatives provide students with appropriate time extensions
- vii) Continue to allow students to self certify for extenuating circumstances due to COVID or IT related issues without evidence
- viii) Jointly advertise with the University, to students, the above issues and methods of support so that they are aware of the services available to them